



OUT OF GAS PROCEDURES AGREEMENT

Customer Name: _____ Branch: _____
Address: _____

I _____, the undersigned, hereby acknowledge the importance of contacting InterState Propane, in advance, with a propane order, so that the order may be scheduled and the propane delivery made before my tank is empty. However, should I run out of gas, the following step-by-step instructions will be executed as prescribed:

- STEP 1: CLOSE THE SERVICE VALVE(S) ON THE PROPANE TANK.
- STEP 2: WHEN INTER-STATE PROPANE'S SERVICE TECHNICIAN IS GOING TO ARRIVE AT MY RESIDENCE TO MAKE A PROPANE DELIVERY, SOMEONE WILL BE AT HOME SO MY PROPANE SYSTEM CAN BE PUT BACK INTO SERVICE, INCLUDING A LEAK TEST OF THE SYSTEM, RELIGHT MY PILOT(S) AND CHECK THE PILOT(S) SAFETY SYSTEM. IF NO ONE IS AT HOME WHEN THE PROPANE SERVICE TECHNICIAN ARRIVES AT MY RESIDENCE, I UNDERSTAND THAT THEY WILL BE UNABLE TO PERFORM THE REQUIRED TASKS TO PLACE MY PROPANE SYSTEM BACK INTO SERVICE.

I further acknowledge that there will be an additional service charge assessed to me for a special propane delivery and the services rendered in placing my propane system back into service, if Inter-State Propane is not contacted in advance and I run out of gas.

Furthermore, by my signature below I certify that I have read this agreement and the above step-by-step out-of-gas procedure instructions are understood and accepted.

(Customer's Signature) _____ (Date)

(Service Technician) _____ (Date)